

AGENDA ITEM NO: 4

Report No:

Report To: Environment & Regeneration

Committee

Date: 27 October 2022

ENV043/22/KM

Interim Director, Environment &

Regeneration and Interim Director, Finance & Corporate

Governance

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Subject: Environment and Regeneration Corporate Directorate Improvement

Plan Progress Report 2022/23

1.0 PURPOSE AND SUMMARY

Report By:

1.1 □For Decision □For Information/Noting

- 1.2 The purpose of this report is to provide the Committee with an update on the status of the Environment, Regeneration and Resources (ERR) Corporate Directorate Improvement Plan (CDIP) 2022/23, with a specific focus on the actions that are the responsibility of the Environment and Regeneration Service. A separate progress report, relating to Finance and Corporate Governance, will be presented to the next meeting of the Policy and Resources Committee.
- 1.3 The progress report is provided for the information of the Committee in appendix 1. It should be noted that the format of this report differs from previous CDIP reports due to the move to a new performance management system, Pentana, which records completion due dates for all actions and milestones, then tracks progress using a traffic-light system against these deadlines.
- 1.4 The latest performance information for the CDIP key performance indicators is also provided in appendix 1.

2.0 RECOMMENDATIONS

2.1 It is recommended that the Committee note the progress made by Environment and Regeneration Service in delivering its action within the ERR CDIP 2022/23.

Stuart Jamieson Interim Director Environment & Regeneration

3.0 BACKGROUND AND CONTEXT

- 3.1 CDIPs are a key component of the Council's Strategic Planning and Performance Management Framework. They are the principal vehicle for the delivery of the organisational priorities in the Council's Corporate Plan 2018/23, as well as the wellbeing outcomes. The CDIPs are now in their fourth year and a refreshed improvement plan for 2022/23 was approved by this Committee on 16 June 2022.
- 3.2 This performance report focuses on the improvement actions that sit within Property Services, Public Protection, Regeneration and Roads and Environmental Shared Services. It aims to provide the Committee with the opportunity to make an appropriate judgement on performance in relation to the progress being made in the delivery of the CDIP during the year. It also includes the most recent performance data for the CDIP key performance indicators.

3.3 YEAR 4 IMPROVEMENT PLAN - PROGRESS

This is the first progress report on the Environment and Regeneration element of the ERR CDIP 2022/23 and has been generated directly from the Council's new performance management system, Pentana Risk. Pentana records completion due dates for all actions and milestones, then tracks progress using a traffic-light system against these deadlines. Where an action also has sub-actions, Pentana averages the progress of the sub-action to reach an overall completion rate for the high-level 'parent' action.

- 3.4 A small number of actions / sub-actions have an "overdue" status including:
 - Local Housing Strategy development: A number of building blocks for the strategy development are underway with detailed timelines for completion identified. The House Condition Survey is also underway.
 - Ocean Terminal: A change control request has been approved by the Glasgow City Region for the project to be complete by the end of Oct however, due to further delays it is expected that practical completion will be before the end of 2022

All remaining actions have an 'in progress' status.

4.0 PROPOSALS

4.1 The Committee is asked to note the progress made by the Environment and Regeneration Service in delivering its CDIP actions during 2022/23.

5.0 IMPLICATIONS

5.1 The table below shows whether risks and implications apply if the recommendation(s) is(are) agreed:

SUBJECT	YES	NO	N/A
Financial			X
Legal/Risk			Х
Human Resources			Х
Strategic (LOIP/Corporate Plan)			Х
Equalities & Fairer Scotland Duty			Х
Children & Young People's Rights & Wellbeing			X
Environmental & Sustainability			X

Data Protection	X
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5.2 Finance

One off Costs

Cost Centre	Budget Heading	Budget Years	Proposed Spend this Report	Virement From	Other Comments
N/A					

Annually Recurring Costs/ (Savings)

Cost Centre	Budget Heading	With Effect from	Annual Net Impact	Virement From (If Applicable)	Other Comments
N/A					

5.3 Legal/Risk

There are no legal implications associated with this report.

5.4 Human Resources

There are no Human Resources implications associated with this report.

5.5 Strategic

The CDIPs are a key component of the Council's Strategic Planning and Performance Management Framework and the improvement plans contribute directly to the delivery of the organisational priorities in the Corporate Plan 2018/23 and the Inverclyde Outcomes Improvement Plan 2017/23.

6.0 CONSULTATION

6.1 None.

7.0 BACKGROUND PAPERS

7.1 None.

Environment and Regeneration CDIP Performance Report 2022/23



Property Services Improvement Actions

Action	Description	Status	Due Date	Update
ERR/CDIP007 Former tied houses	All housing to be subject to regulation via the Scottish Housing Regulator transferred to River Clyde Homes or another Registered Social Landlord.		31-Mar-2023	This action is in progress. See below for further update.
Sub-action 7.1 Tenant survey and engagement	A programme of survey and engagement on transfer with tenants undertaken in conjunction with Registered Social Landlord, Scottish Housing Regulator and Tenant Participation Advisory Service by April 2023.		31-Mar-2023	All property condition surveys have been renewed. All tenants have been contacted to confirm interest in potential purchase of their homes. Sanctuary Homes now engaged regarding potential transfer and proposed terms and condition including the process of engagement with tenants in conjunction with the Tenant Participatory Advisory Service (TPAS).
ERR/CDIP008 Fee Income Target	CMT approval for succession planning monitoring and restructure. Implementation of proposals by March 2023.		31-Mar-2023	Proposals approved by CMT March 2022. Consultation, VER process and Trade Union engagement on-going. Update report to CMT October 2022.
ERR/CDIP009 Net Zero	Development of a costed Net Zero Action Plan with report to the Environment and Regeneration Committee in the third quarter 2022.		01-Jan-2023	Draft Action Plan presented to CMT September 2022. Update required to CMT October 2022. Submission to Special Environment & Regeneration Committee 4th Quarter 2022.

Public Protection Improvement Actions

Action	Description	Status	Due Date	Update
ERR/CDIP013 Local Housing Strategy	Develop a new Local Housing Strategy 2023/28 to provide a vision for housing to 2040.		31-Mar-2023	This action is in progress. See below for further updates.
Sub-action 13.1 Strategy development	Initial discussions and strategy development.	•	30-Apr-2022	A number of building blocks for the strategy development are currently underway. Outcomes and priorities identified and detailed timelines for completion identified. Steering group meeting regularly. House condition survey underway together with public consultation.
Sub-action 13.2 Strategy Consultation	Consultation on Strategy to October 2022.		31-Oct-2022	Public Consultation currently running (to early October 2022)

Regeneration Improvement Actions

Action	Description	Status	Due Date	Update
ERR/CDIP014 City Deal	Deliver the business cases for all City Deal projects.		31-Mar-2023	This action is in progress. See below for further updates.
Sub-action14.1 Ocean Terminal	Completion of Ocean Terminal by September 2022.	Glasgow City Region for the project by the end of Oct however, due to the second secon		A change control request has been approved by the Glasgow City Region for the project to be complete by the end of Oct however, due to further delays it is expected that practical completion will be before the end of 2022.
Sub-action 14.2 Inchgreen	Inchgreen final business case approved February 2022 with works commenced in quarter 2 2022.		31-Mar-2023	Work has commenced on dredging at the quay wall and further dredging will take place at the harbour mouth. More contaminated material was found than anticipated however this is being adequately dealt with and the cost will be kept within the cost plan. The overall delivery date for this workstream is 31 December 2023.
Sub-action 14.3 Inverkip	Inverkip Final Business Case approved Q1 2023		31-Mar-2023	A review of outline design is complete and detailed design is due to commence. The progress of legal agreement is also underway.

Action	Description	Status	Due Date	Update
ERR/CDIP015 Town Centre	Work with the business community to encourage a return to the town centres by the general public over the next 2 years (2022/24)		31-Mar-2023	The Business Development Team have appointed a Town Centre Officer who is engaging with local town centre businesses. In addition, a new Business Development Team Leader was appointed in June. The team will work together with businesses to develop measures to support the town centre businesses.
ERR/CDIP016 Jobs Recovery Plan	Work with clients, the community and employers to retain and develop posts whilst deploying the Council's employability interventions over 24 months to return employment statistics to be equal to, or better than, prepandemic level.		31-Mar-2023	The Job Recovery Plan is funding (or part funding along with external funds e.g. Kickstart) a large number of posts across the Council, the third sector and supporting local businesses with wage subsidies. The employment rate is now higher (75.1%) than the same period pre-pandemic (71.5%) however there are still challenges to be addressed such as economic inactivity, under employment and in work poverty.

Roads and Environmental Shared Service Improvement Actions

Action	Description	Status	Due Date	Update
Strategic Management	Regular engagement between both local authorities to identify and maximise opportunities. Review and present in October 2022.		31-Mar-2023	Regular joint service meetings held identifying opportunities for sharing and to determine lead for both authorities in specific activities. There is continued sharing of best practice and knowledge. A Brief has been prepared for consultancy support to complete evaluation of implementation of shared services.
ERR/CDIP011 Sustainable Travel	Review the on-going programme in April 2022, with a report to E&R Committee in June 2022. Further review in April 2023.		31-Mar-2023	Project delivery is underway of the 2022/23 projects. The development of projects for 2023/24 programme has commenced.

	Action Status
②	Completed
	Not Started; In Progress; Assigned
	Overdue; Neglected
_	Unassigned; Check Progress

ENVIRONMENT AND REGENERATION KEY PERFORMANCE INDICATORS 2022/23

Performance Indicator	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q1 2022/23	
	Value	Value	Value	Value	Target	Status
% of building warrants assessed within 20 working day	90.83%	93.27%	93.7%	96.74%	95%	②
% of household applications decided in under 2 months	65.79%	77.78%	48.72%	78.05%	95%	
% of all planning applications decided in under 2 months	61.64%	67.62%	60.29%	62.67%	90%	
Street lighting repairs within 7 days	99.02%	94.87%	98.33%	84.85%	92%	
Category 1 pothole repairs	100%	100%	100%	100%	90%	②
Category 2 pothole repairs	100%	94.12%	92.86%	80%	80%	②

	PI Status
	Alert
<u> </u>	Warning
②	ОК